



"We make a living by what we get, we make a life by what we give." Sir Winston Churchill

Where love and need touch

HELP LCC TO HELP OTHERS

It takes many volunteers to help those in our local communities who are having a tough time and who come to Lake Country Caring for their family's needs. In 2010 recipients made 3,751 visits for clothing, furniture, personal care and/or household items.



a volunteer hard at work

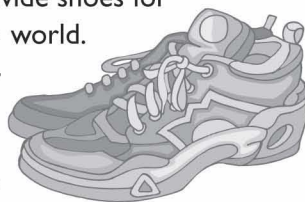
10,052 volunteer hours enabled LCC to provide that service to those in need. And the need for our services is greater than ever this year.

Volunteers are essential in assisting those who need a helping hand. Would you be willing to volunteer a few hours of your time? Please contact Mary at LCC, 262.367.6719 for more information or visit our website at www.lakecountrycaring.com.

LCC SHARES WITH STAN'S BOOTERY, INC.

Lake Country Caring partners with Stan's Bootery, Inc. located in Brookfield to provide shoes for those in need all over the world.

Jerry O'Neil, a LCC volunteer, is the liaison to Stan's. Shoes that come to LCC in poor condition are recycled. Jerry takes them to



Stan's Bootery who works with Soles4Souls. Shoe donations go to Soles4Souls, who distribute shoes all over the world to those hit by natural disasters and to impoverished areas. The shoes do a lot more than protect feet. People in these areas learn to disassemble the shoes, using the eyelets, laces, leathers, and more, to create other useful articles.

VOLUNTEER HIGHLIGHTS...JERRY O'NEIL

How did you get involved with LCC?

I had early contact with Tricia and John Rauch. They were explaining LCC to me one day and asked if I'd like to get involved. I started working with LCC in 1995 at the Delafield location.



What volunteer services do you do for LCC?

I have been involved with pick up and intake of furniture on Saturdays. On Wednesdays and Fridays, I primarily work with the sorting and restocking of shoes for all sizes. I also am the liaison between LCC and Stan's Bootery regarding recycling old tennis shoes and rubber soled shoes.

What motivates you as a volunteer?

Giving back. Our family has been fortunate over the years and I desire to help others who have fallen on hard times.

What other interests do you enjoy?

I enjoy exercise, golf and babysitting my grandchildren. I am married to my wonderful wife, Mary Ann. We have 3 adult children and 4 grandchildren.

A SPECIAL THANK YOU

Amy Terryah manages the Marshalls Department store located in the Shoppes of Nagawaukee in Delafield. She has helped Lake Country Caring with the redesign of our floor layout. Marshalls donated circular display racks, hanging racks, wire bins, and signs for clothing sizes. As a result there is a more efficient use of floor space, with a professional look. The racks and signs make it easier for clients to choose items from the clothing displays. Thank you Marshalls and Amy for taking the time to help LCC help others.

RECYCLE, REUSE – DONATE TO LCC

You help two-fold when you bring donations to LCC – thank you for taking the time to gather and deliver and thank you for the goods you share with others. Your donations help our community help those in need and also keeps usable items out of our landfills.

The items below are always welcome from contributors in gently used condition.

- Clothing
- Outerwear
- Shoes, Boots
- Towels, Linens, Bed Pillows
- Toiletries (new items only)
- Kitchen Items
- Small Household Items
- Small Size TV's
- Working Appliances (no built-ins)
- Bedroom, Living Room and Dining Room Furniture
- Mattresses
- Computer Stands and Chairs
- Complete Computers
- Toys and complete board games
- Small sporting goods (i.e. balls, bats, gloves, etc.)
- Holiday Decorations

Items we do not take:

- Incomplete computers
- Large armoires or Entertainment centers
- Large television sets
- Downhill skis or boots
- Bowling balls
- Golf clubs or golf carts
- Exercise machines or exercise bikes
- Swimming pools
- Pianos or organs
- Pool tables or other game tables
- Built in stoves or stove tops
- Metal office desks or large office furniture
- Encyclopedias, textbooks, or magazines
- Car batteries, gas cans, etc.
- Any machine that runs on a liquid (i.e. gas, propane, etc.)
- Drop-side cribs
- Dirty, wet or broken items of any kind
- Rusty appliances
- Torn/worn furniture or mattresses
- Medical equipment
- Light fixtures or plumbing fixtures needing installation
- Grills – gas/charcoal

A BIG THANKS TO OUR KEY CLUB VOLUNTEERS

The Arrowhead High School Key Club hosted a fund raiser to benefit Lake Country Caring. They sold brats and burgers and held a car wash in the parking lot of Hartland's Fox Bros Piggly Wiggly – donating over \$700 to LCC. In addition Key Club members regularly volunteer in the building. Thank you Key Club students for your time and commitment to helping others.



"key clubbers" hard at work washing cars and selling burgers

HOURS OF OPERATION

Donation Hours:

Monday – Saturday 9:00 a.m. – 11:30 a.m.

2011 Holiday Closing Dates

No drop-offs, deliveries or pick ups during the following dates:

Thanksgiving • November 24 – November 27

Christmas/New Years • December 22 – January 15, 2012

Beginning January 16, 2012, we will be open Monday, Wednesday, and Friday mornings for donations only. Beginning February 2, 2012, we will be open for clients Tuesday, Thursday, and Saturday mornings.

If unable to drop off large items, i.e. furniture or appliances, please call 262.367.6670 to make pick up arrangements.

LCC is always looking for new volunteers. If you would like to help out, please call Mary at 262.367.6719.

LCC is located in the Hartland Industrial Park at 603 Progress Drive. Directions: Hwy. 83 to Cardinal Lane, east on Cardinal to Progress. LCC is on the southwest corner of Cardinal Lane and Progress.

"I tell you, whenever you did this for one of the least important of these brothers of mine, you did it for me!"

– Matthew 25:40